

ComforceHealth is committed to transforming the way Revenue Integrity Solutions are delivered. Our core business is providing solutions to hospitals, healthcare systems, payers and providers across the United States by bridging the talent gap that currently exists in healthcare today. Our clients value our ability to meet them at their need with high standards in service excellence, quality and information security. The healthcare industry is facing unprecedented challenges in an everchanging environment and ComforceHealth is ready to help you face those challenges and excel.

## **Core Competencies**



### **Coding Solutions**

ComforceHealth coding solutions are flexible and customizable for your need from resources to management of outcomes. You don't have the resources you need to keep your cash flow or backlog manageable. ComforceHealth can step into these situations, providing you the talent you need and allow you to continue to manage your department. Flexibility becomes important when you are ready to rethink your outcomes. ComforceHealth is ready to craft a solution to manage a single patient type or department. We can manage the actual coding, the productivity and accuracy that results in consistent outcomes and reduced administrative burden for

you – outcomes that are not possible with multiple vendors, multiple quality standards and multiple prices. Our coding compliance auditing technology provides you with analytics to track and trend our performance and outcomes.

#### **Risk Adjustment Solutions**

Risk Adjustment is a fresh problem for revenue maximization, one more place to concentrate precious resources to verify that reimbursement is appropriate for every aspect of patient care. The CMS payment model requires additional steps of diagnosis and treatment documentation for those patients with serious or chronic illnesses. We can provide coding, CDI and auditing

experts to accurately approach your HCC Coding and Risk Adjustment to make sure these additional steps are completed and to ensure you are receiving optimum reimbursement. Adding Clinical Validation Reviews to your Risk Adjustment efforts can identify unreported conditions or conditions not specified to meet Risk Adjustment (HCC) criteria are captured by our clinical documentation integrity auditors.

### **Coding Compliance Auditing Solutions**

Coding Compliance Auditing is becoming increasingly important to make sure your coding dollars are well spent and to make sure your errors are not adversely affecting your financial performance.

Our seasoned experts verify your team's coding accuracy and compliance accuracy specific to the CMS PPS guidelines. We also assist with documentation issues and E/M validation. All auditing services include a roundtable educational session, full debrief with management team and complete follow up reporting. Our auditing approach is unique in that it integrates a more holistic review of both coding and CDI practices. Access to both coded data and clinical documentation along with the application of a defined blended process model; works together to provide greater opportunity to increase the level of quality of care delivery, and compliant data. This fusion of services delivers optimal opportunity to actualize a more robust return on investment (ROI).

Our technology enables you to track and trend by coder and by chart type to measure targeted needs for improvement. Additionally, we provide analytics that demonstrate the financial impact of incorrect coding and lack of documentation.

## CDI: Clinical Documentation Integrity Solutions

ComforceHealth has a complete menu of flexible CDI solutions available remotely or through onsite CDI Specialists to augment your team. Most healthcare organizations have CDI programs; but, how long has it been since your program has been reviewed from the outside? There are new ideas about how your CDI program can benefit your organization, new ways to think about services and blending

together different programs to improve your services and use industry Best Practices. Finally, we can work with you on the ComforceHealth Integrated ONE Model® that brings unique services together to prepare your CDI team for the new value based purchasing model that is on the horizon.

#### **Revenue Consultancy Solutions**

ComforceHealth is a revenue integrity solutions provider answering complex problems like: Reimbursement requirements that are becoming increasingly challenging, Uptick in denials resulting in time consuming rework and appeals. Our consultants can analyze all aspects of your revenue cycle workflow to ensure you are maximizing full charge capture and realizing the benefits of your technology. Our consulting solutions provide you with best practices, root cause analysis and prevention strategies so you can continue to focus Revenue Cycle improvements and patient care initiatives.

# Case Management and Utilization Review Solutions

The ever-evolving healthcare landscape is creating a demand for Case Managers. Like so many other services in your organization, the supply of experienced Case Managers is limited and your organization is having difficulty identifying enough Case Managers, quickly enough, to meet your need. ComforceHealth can step in and provide you an immediate supply of experienced, credentialed Case Managers to augment your staff, giving

#### QUICK FACTS

- Agile organization able to customize solutions
- A holistic approach to solutions
- ONE workforce entirely of CFH employees
- Speed to access the best talent
- Dedicated Client Services Department
- Technology that guides quantifiable results
- Certified Minority Provider
- Able to support unique IT challenges

you time to build your permanent team and experience to make sure the job is done properly while you're building. Our Utilization Review Nurses can assist you with pre-certification, concurrent and retrospective reviews.

#### **Trauma and Tumor Registry Solutions**

ComforceHealth understands the importance of accurate and timely data collection for all your registries. Our team of credentialed registry professionals is experienced in accredited program environments; they can support accurate and timely data collection remotely or onsite, to meet your need. Whether your need is data collection, Pre- or Post-Survey Consultation, Operational Consultation, abstracting and analysis, or Interim Management, we can customize a solution to meet your needs.

#### **About ComforceHealth**

ComforceHealth, part of ACS Group, is a full-service Revenue Integrity Solutions provider answering the marketplace's need for fresh solutions to complex problems surrounding new reimbursement initiatives and compliance requirements. We provide solutions by bridging the talent gap that currently exists in healthcare today by providing both talent and solutions focused on cash flow improvements, quality standards and consultative answers to reimbursement pressures. Our services include Coding Solutions, Coding Compliance Auditing Solutions, Clinical Documentation Integrity Solutions, Revenue Cycle Leadership, Denials Management and Prevention, Cancer and Trauma Registry Solutions, Case Management and Utilization Review Solutions, HCC and Risk Adjustment Solutions. Our Talent Workforce is professional, credentialed and are well-versed in compliance standards, new regulations, value-based purchasing and other healthcare issues.

ACS Group is a certified MBE organization.

Names and logos of actual companies and products mentioned herein may be the trademarks of their respective owners, and

are used for identification purposes only.

© ComforceHealth 2017. All Rights Reserved.

For more information on Healthcare Solutions, please contact info@comforcehealth.com or call 1-877-266-3672